FULANO DE TAL SEM SOBRENOME

IT PROFESSIONAL SPECIALIZED IN SYSTEM PERFORMANCE AND OPTIMIZATION IN THE FINANCIAL SERVICES INDUSTRY

PROFILE

+20 years of experience providing and maintaining high-complexity and high-availability IT Services, including:

- ✓ Support
- ✓ Infrastructure
- ✓ Capacity planning
- ✓ New features
- ✓ Mission critical environments
- ✓ Development
- ✓ Network management
- ✓ Business continuity
- ✓ Secure connections
- ✓ Tuning & stress testing
- ✓ Security
- ✓ Extranet
- ✓ E-Commerce
- ✓ Server migrations
- ✓ Production deployments

Successfully provided services to the most important corporate groups operating in Latin America with various technology platforms and heterogeneous environments.

Advanced technical understanding of the following technologies:

Operating Systems:
- ✓ IBM AIX
- ✓ HP-UX
- ✓ Sun Solaris
- ✓ Red Hat Enterprise
- ✓ Linux
- ✓ MS Windows Server

Network Infrastructure:
- ✓ Juniper
- ✓ Cisco
- ✓ 3Com

Standards and Compliances:
- ✓ DUKPT
- ✓ PCI-DSS
- ✓ Sarbanes Oxley
- ✓ Basle I & II

System Security:
- ✓ Juniper JUNOS
- ✓ Cisco CSS
- ✓ Cisco PIX
- ✓ CheckPoint Firewall-1
- ✓ ISS RealSecure

Messaging Standards/Formats:
- ✓ ISO8583
- ✓ BCD
- ✓ ASCII
- ✓ EBC

Databases:
- ✓ Oracle
- ✓ Sybase
- ✓ MS SQL Server

Encryption:
- ✓ Racal (Thales)

Programming Languages:
- ✓ C
- ✓ C++
- ✓ C#
- ✓ Java
- ✓ PHP
- ✓ Perl

Methods and Frameworks:
- ✓ CNMI
- ✓ SCRUM
- ✓ COBIT
- ✓ ITIL

Application Servers:
- ✓ IBM Websphere
- ✓ Apache Tomcat
- ✓ MS ISS

Exceptional experience in the Financial Services industry, developing and maintaining payment processing & authorization systems, data security protocols, fraud detection & transaction control systems (Lynx solution) and B2B and B2C transaction systems.

Managed teams of up to 15 professionals.

Trained professionals in systems, platforms and methodologies, prospected for new customers and interacted with suppliers and partners in the USA, Canada, the Caribbean, Latin America and China.

Native Portuguese | Advanced English

EDUCATION

Degree in Information System management – Universidade Paulista, 2007;

MBA in Information Technology Management - FIAP, 2010;

MBA in Business & Corporate Management – B.I. International, 2015
International modules in: University of California, USA
                          Shanghai Jiao Tong University, China.

PROFESSIONAL EXPERIENCE

Since 2010 – ▨▨▨▨▨ S.A
IT Consultant

2004/2010 - ▨▨▨▨▨
Technical Support Coordinator

2000/2004 - ▨▨▨▨▨
Project Manager

1999/2000 - ▨▨▨▨▨
Information Security Architect

1998/1999 - ▨▨▨▨▨
IT Consultant

1994/1998 - ▨▨▨▨▨
Support Analyst